

# AHMED SABER HASSAAN

Taif, KSA

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## OBJECTIVE

A highly motivated and ambitious individual able to give timely and Accurate advice, guidance and support based on over 15 years Of Professional skills and achievement in IT field, Networking Area Seeking to join a highly professional organization with opportunity To significant contribute and progress for success sharing.

## EXPERIENCES

- Team leader and management capabilities to manage, deploy and support of internal infrastructure system and to ensure the periodic tasks relay done by each team member in cooperated dynamic environment.
- Professional Configuration of Data Centers core Switches N7K, N5K, N2K, different Cisco Routers and catalyst Switches, as well as FWs.
- Fast Ability of deal with LAN, WAN and troubleshoot problems.
- Good capabilities of MS Windows clients and Servers administration.

## EMPLOYMENT HISTORY

Prince Sultan Armed forces hospitals and rehabilitation center (PSHRC) eight hospitals in Taif Region, Ebtikar then ICS Taif, KSA

- Network Consultant Engineer 2017- Present

### Job Description/ Responsibilities:

- Primarily focused on helping PSHRC optimize network availability and functionality to achieve the goals while gaining the best possible experience.
- Perform analysis and diagnosis of highly complex networking problems.
- Keep up-to-date with the latest technology products, to provide high-quality support in current and future services.
- Periodically Network Design review and propose the required upgrade or migration plan.

- Provide improvement opportunities and recommendations in products and IOS in all Taif military hospitals and solve any escalated problems.
- Security developing and advanced control through the internet and Data Center firewalls.
- Configuring and troubleshooting WLC and Aps as well as broadband links between the hospitals.

Ministry of Finance (MOF) Ebttikar Technology Company, Riyadh, KSA

- Senior Network Engineer, 2016– 2017

**Job Description/ Responsibilities:**

- Implemented the Upgrade of the Network Devices.
- Network Operation and Maintenance (head office and branches).
- Daily monitoring and improving the performance for hundreds of users.
- Achieved all required network developments and changes.

Masrosoft company, 6<sup>th</sup> October City, Giza, Egypt

- Team leader and Senior Network Engineer, 2012–2016

**Job Description/ Responsibilities:**

- Monitored all team members and provided necessary advice and guidance.
- Managed planning and Prioritization of workload.
- Troubleshoot the problems and handled customer's complaints.
- Accomplished Network operation tasks and customers infrastructure needs.

Egysmartlife Company, 6<sup>th</sup> October City Giza, Egypt

- Network and System administrator, 2013–2014

**Job Description/ Responsibilities: (part time)**

- Completed the needed upgrade that fit with company requests.
- Provided the daily network support and troubleshoot it locally and remotely.

Data Consult Saudi Company, Riyadh & Jeddah, KSA

- Network Engineer, 2007–2011.

**Job Description/ Responsibilities:** shared in several Cisco Network Projects with (design, implementation, configuration and support):

- **Saudi Telecom Company (STC) / Managed Router Service (MRS) Routers, links installation, and troubleshooting over the entire kingdom territories.**

- **STC partners Navlink and AT&T / WAN links installation and support in Jeddah between several branches of clients like (Millennium, Nokia Siemens, and Shell Lubricants Company Ltd.), Jeddah.**
- **Integrated Visions – StarsNet ISP /Network upgrade and support, Jeddah.**
- **Energya Group (Jeddah Cables)/ Sites survey, design and implementation of LAN & WAN, WLAN and network management, Rabigh & Jeddah.**
- **Abdul Latif Jameel Co. Ltd (ALJ) / WLAN upgrades, Jeddah.**
- **Al Rajhi Saudi Business Center / Cisco devices upgrade, Jeddah.**
- **Al Othaim holding/ Network infrastructure upgrade and Right Fax server implementation, Riyadh.**

Saudi WeSal for Electronic Services Ltd. (WeSal) project launched by IST Company in partnership with Mobily for Mobile Service prepaid card Recharging, Riyadh, KSA

- Network & System Administrator, 2005–2007.

**Job Description/ Responsibilities:** as one basic team player in IT Department, my responsibilities including handling several technologies and Devices as bellow:

- Cisco routers and switches configuring and troubleshooting.
- More than 10 IBM blade servers, 100+ desktop clients and terminals, Plan, implement, install, operate and maintain systems hardware, software applications and Information Technology infrastructure.
- Deploy, configure and administer user policies, rights and permissions.
- Active Directory and Group policy Design, Implementation, and Administration with Policy Preferences.
- Exchange Servers design, setup, implementation, and Administration.
- Setup Tape backup systems, monitor backup performance on a daily basis.
- Schedule, coordinate and deploy server updates and preventative maintenance with limited downtime.
- Provide escalated IT support including hardware troubleshooting, backup and recovery, email communication and application support.

Elite Network Company, Riyadh, KSA

- System Support Engineer, 2004–2005.

**Job Description:** implementation of LAN, WAN, ADSL troubleshooting and support, Windows Administration and Hardware maintenance.

InfoLink Company, Cairo, Egypt

- Web Developer, 2002–2003.

**Job Description/ Responsibilities:** Web Development using HTML, CSS, ASP, Java Script, VB Script, ODBC, Microsoft Access and SQL.

Mega Media Company, Cairo, Egypt

- Multimedia Developer & Video Editor 1999–2002.

**Job Description/ Responsibilities:** Multi Media CDs

Development using Macromedia Director, Video Montage Using Adobe Premiere, and Visual Effects by Adobe After Effects, and Audio Mixing using Sound Forge.

## **EDUCATION/ QUALIFICATION**

- The Bachelor degree in computer Science Acquired from Modern Academy For computer Science and management Technology in Maadi "MAM", Cairo, Egypt, 1999.

**General Estimate:** Excellent.

**Graduation Project Estimate:** Excellent.

It was a multimedia application developed using MS visual basic serves tourists.

## **COURSES & TRAINING**

- Completed Cisco Global Cybersecurity Operation scholarship Cohort 6, from April 2018 – August 2018.
- Completed (six months– 900 Hours) IT professional training program, provided by the Egyptian (MCIT) in cooperation with IBM–Egypt, from April 2002– Oct 2002.
- Trainee, in National Telecommunication Institute 'NTI' in the summer of 1998.

## **CERTIFICATIONS**

- ITIL V3 Foundation in IT service Management, 2014.
- **Cisco:**
  - CCIE Enterprise Infrastructure in progress.
  - CCNP Security.
  - CCNA CyberOps.
  - CCNP Service Provider.
  - CCNP Routing and Switching.
  - CCNA Routing and Switching.
  - Cisco Certified Specialist – Enterprise Advanced Infrastructure Implementation.
  - Cisco Certified Specialist – Enterprise Core.
  - Cisco Certified Specialist – Security Core.

- Cisco Certified Specialist – Service Provider Advanced Routing Implementation.
- Cisco Certified Specialist – Service Provider Core.
- Cisco Certified Specialist – Service Provider VPN Services Implementation.
- Cisco Certified Specialist – Web Content Security.
- **Microsoft:**
  - MCSA 2003 + Messaging.
  - Microsoft Certified Professional (MCP).
  - Certificate of completion Microsoft (ISA) Server 2004 training.
- **IBM:**
  - IBM Certified Lotus Specialist (CLS).
  - IBM Certified Lotus Professional (CLP).

## **TECHNICAL PROFILE (NETWORKING, OPERATING SYSTEMS & SERVERS, PROGRAMMING LANGUAGES AND APPLICATIONS)**

- **Networking:**
  - Routing (Static, Dynamic Routing, NAT, Tunnels).
  - Switching (VDC, MLS, VLANs, VTP, STP and EtherChannel).
  - Wireless (APs, WLC).
  - Security (AAA, Privileges, Views, Zone based firewall, next-Generation FWs, proxies and VPN).
  - Network Management (Syslog Server, Solar Wind, OpManager, PRTG Network Monitor, Cisco work LMS, CCP and ASDM).
- **Operating Systems & Servers:**
  - Skilled in Install, configure, and troubleshoot the OS clients and Servers on either Physical Servers or Virtual Machines including (Dos, MS Windows (XP, 7, 8, 10) Windows Servers (2003, 2008, 2012, 2016), and IBM lotus domino.
- **Programming Languages:**
  - Good Programming Knowledge of: Java Script, VB Script, ASP.
- **Applications:**
  - Proficient in Applications such as VMware Workstation and player, Oracle VM Virtual Box, MS Office.

## **LANGUAGE SKILLS**

Good command of spoken and written English.

## **PERSONAL DATA**

**Date of Birth:** May 2, 1976.

**Place of Birth:** Al Mahallah Al Kubrah, Egypt.

**Nationality:** Egyptian.

**Marital Status:** Married.

**Iqama:** Transferable.

## **REFERENCES**

Furnished Upon Request.